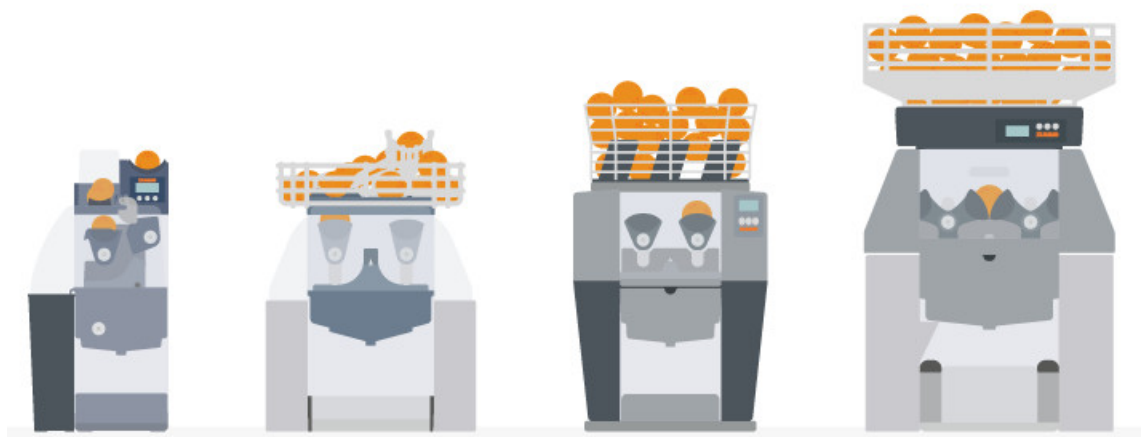


# ZUMMO



COMMERCIAL JUICERS



## **WARRANTY**

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1. **ZUMMO, INNOVACIONES MECÁNICAS S.A.**, guarantees the best quality of the materials and the suitable constructions of the juicer for a period, starting at the date of the unit leaving Zummo's warehouse, of:
  - 3 YEARS.
  - Z22C model is 1 YEAR.
2. The juicer needs to be registered at the following link: <https://us.zummocorp.com/register-warranty/> or by completing the form included with the machine within the first 30 days of purchase to activate the warranty.
3. This guarantee covers all material or manufacturing defects.
4. All services must be previously authorized by ZUMMO INC. and follow ZUMMO INC. procedures. For detail, contact us at 844-986-6646. Services not previously authorized by ZUMMO INC. will void the warranty.
5. Any service **MUST** be performed by an authorized service provider **ONLY**.
6. If any faults are found with the machine during normal use, and within the guarantee period, the defective parts will be replaced free of charge. Please review point 11 for parts not cover under this warranty.
7. The guarantee is only valid upon presentation of the original invoice and registration within the first 30 days of purchase.
8. ZUMMO INC. is responsible for scratches or dents caused to the product during transportation **ONLY** when ZUMMO INC. contracts the carrier, in that case, any issue must be reported directly to ZUMMO INC. within **24 hours of reception** of the product or the warranty will not apply. **The customer needs to provide sign receiving documentation staying the machine was received damage from the carrier.**
9. ZUMMO INC. should have not liability of any kind under this warranty unless Distributor gives ZUMMO INC. notice of its claim with in **ONE (1)** day of the incident.
10. ZUMMO INC. will not, under any circumstances, be liable for special, incidental, or consequential damages, whether such damages are sought in contract, in tort or otherwise, and ZUMMO INC. liability shall not exceed the purchase price of the products on which such liability is based.
11. This guarantee does not cover:
  - Any damages not directly caused by a fault of manufacturing or materials.
  - Any damages due to incorrect installation, abuse, improper use, modifications, accidents or negligence.
  - Any damages caused by unauthorized staff or materials.
  - To achieve the best performance and use from your juicer, read and follow the instructions in this manual carefully.
  - Scratches of plastic parts due to the use of abrasives.

- Breakages due to the use of citrus fruits which size is not the recommended in this instructions manual or due to the use of other fruits or objects.
  - PARTS NOT COVER:
    - Front Cover
    - Nuts & elastic bands
    - Blade
    - Tray, cups & balls
    - Filter
  - \*All external parts. Ask Zummo for details.
12. Repair and replacement of parts during the warranty period do not imply an extension of the expiry date of the warranty.
  13. In the event of damages caused during the guarantee period, please ZUMMO INC Tech support department at 844-986-6646.
  14. Running the juicer with broken or missing parts will void this warranty.
  15. Damages resulting from negligence in continue using of the equipment after knowing a problem has been discovered and require repair will void this warranty.
  16. During the warranty period, any repair or intervention not authorized by ZUMMO will automatically cause the warranty expiration.
  17. Nobody is authorized to change the terms of this warranty.
  18. In case of any controversy, the place of jurisdiction is in FLORIDA.

## ANNEX 1

Zummo only covers ground shipment. If the customer wants rush shipment needs to authorize in advance and will pay for the extra cost.

Zummo only pays for regular service when warranty. If the customer needs a different service needs to authorize in advanced and agree to pay for an extra cost. Please see code below:

- P1: 4 hours services
- P2: 24 hours service
- P3: next business day service (if this is on Friday, next business day would be Monday. This will apply on Holidays as well).

When warranty services please contact Zummo to open a service call:

Service department:

844-986-6646

[techsupport@zummoinc.com](mailto:techsupport@zummoinc.com) or [support@zummoinc.com](mailto:support@zummoinc.com)

Parts Department:

844-986-6646

[operations@zummoinc.com](mailto:operations@zummoinc.com)